

Connecticut FACS Report – 2004 Version 1.2

Community Action Goal 2 (Community) – *The Conditions in Which Low-Income People Live Are Improved*

| 1 – CAA Outcomes Catalog | 2 | 3 | 4 | 5 | 6 |
|--|---|--|---|--------------------------------------|---------------|
| Goal 2: The Conditions in Which Low-Income People Are Improved | Efforts Maintained from Previous Reporting Period. | Efforts That are New this Reporting Period. | Estimated Number of People Benefiting From the Outcome | Estimated \$ Value of Outcome | \$ ROI |
| 1. Low-Income People Have Improved Access to Employment, Housing, Capital, and Essential Services Due to Expanded Capacity. 2. The Supply of Jobs, Adequate and Affordable Housing, Community Facilities, Capital and Lending Programs or Essential Services is Increased. 3. CAA Resources Expand Capacity of Other Agencies to Serve Low-Income People. 4. The Quality of Life in Low-Income Neighborhoods is Improved. | | | | | |
| Outcomes with Indicators | Enter # 1 for Achievement of Outcome | Enter # 1 for Achievement of Outcome | | | |
| 1) Low-Income People Have Improved Access to Employment, Housing, Capital, and Essential Services Due to Expanded Capacity. | | | | | |
| a) Access to jobs/employment is increased. <i>Describe in Narrative Comments below. (Include transportation, micro-enterprise, or job development efforts.)</i> | 3 | 1 | 1,933 | | |
| b) Access to adequate and affordable housing is increased. <i>Describe in Narrative Comments below. (Include increases in Section 8, T-RAP, RAP, housing placement programs and security deposit programs.)</i> | 1 | 1 | 76 | | |
| c) Access to services is improved. <i>Describe in Narrative Comments below. (Pull out data on new community-wide referral, new service coordination, etc.)</i> | 7 | 6 | 13,744 | | |
| d) Services are available in languages other than English to low-income residents in the community. <i>Describe in Narrative Comments below. (Pull out data on services such as child care, health clinics, substance abuse, homeless shelters, etc.)</i> | 14 | 3 | 7,245 | | |
| e) Other; please provide outcome, indicator and description in Narrative Comments. | | | | | |
| 2) The Supply of Jobs, Adequate and Affordable Housing, Community Facilities, Capital and Lending Programs or Essential Services Is Increased. | | | | | |
| a) The number of jobs available to low income people has increased. | | | | | |
| b) NEW The number of accessible “living wage jobs” has increased. | | | | | |
| c) NEW The number of accessible educational and training opportunities for low-income people has increased. | 2 | 1 | 279 | | |
| d) The number of housing units available to low income people has increased. | | 1 | 20 | | |
| e) The number of childcare slots available to low-income families has increased. | 1 | 42 | 161 | | |
| f) NEW The number of before and after school slots has increased. | 1 | 10 | 650 | | |
| g) Bank loans are available to low-income people. | 1 | 13 | 27 | 42,800 | |
| h) Public/Private financing to support economic development in communities of low-income people has increased. | | | | | |
| i) Federal Earned Income and Child Tax Credit receipts into the state have increased. | 1 | 1 | 1,380 | 1,376,470 | |

Prepared by the Connecticut Association For Community Action and the Connecticut Outcomes Work Group – November 29, 2002. Adapted from the Pennsylvania Department of Community and Economic Development and the Community Action Association of Pennsylvania CAA CSBG FACS Reporting System. Developed in conjunction with The Center for Applied Management Practices, Harrisburg, PA. Used with permission.

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|--|---|---|--------|-----------|--|
| j) Investment in community resources and facilities has increased. <i>(Include specific types such as childcare, health clinics, recreation centers, substance abuse, homeless shelters, etc.)</i> | 6 | 1 | 10,300 | 5,500,000 | |
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| 1. Low-Income People Have Improved Access to Employment, Housing, Capital, and Essential Services Due to Expanded Capacity. 2. The Supply of Jobs, Adequate and Affordable Housing, Community Facilities, Capital and Lending Programs or Essential Services is Increased. 3. CAA Resources Expand Capacity of Other Agencies to Serve Low-Income People. 4. The Quality of Life in Low-Income Neighborhoods is Improved. | | | | | |
| Outcomes with Indicators | Enter # 1 for Achievement of Outcome | Enter # 1 for Achievement of Outcome | | | |
| 3) CAA Resources Expand Capacity of Other Agencies to Serve Low-Income People. | | | | | |
| a) CAA staff provide in-kind services to agencies serving low-income people. | 7 | 4 | 1,935 | | |
| b) CAA provides in-kind office space and other resources to agencies serving low-income people. | 10 | 5 | 16,320 | 5,000 | |
| 4) The Quality of Life in Low-Income Neighborhoods is Improved. | | | | | |
| a) The assessed value of homes in the community has increased as a result of rehabilitation projects. | | | | | |
| b) The number of homes in the community that are weatherized for fuel efficiency is increased. | 6 | 2 | 8,905 | | |
| c) The number of homes or rental units in the community that meet building codes or standards of quality is increased. | 1 | 51 | 343 | 828,000 | |
| d) Access to community facilities (schools, libraries, community centers) is increased through expanded hours and programming. | 3 | 2 | 300 | | |
| e) Early childhood and childcare centers that are available to low-income residents receive accreditation. | 3 | 1 | 140 | | |
| f) NEW Community assets have increased as a result of a change in law, regulation or policy. | 2 | | 300 | | |
| g) Other; please provide outcome, indicator and description in the Narrative Comments. | | | | | |

Narrative Comments:

- Outcome 1:C HSI services provided to Community Services & Shelter customers. (The ACCESS Agency)
CAANH has provided support to at least 5 neighborhood agencies through its neighborhood services program. New Coordination refers to HSI. Neighborhood services program has resulted in expanded access to neighborhood facilities and after school care. (CAA-NH)
- Outcome 1:D Bilingual staff, English/Spanish are employed in most of our programs, WIC, Community Services, Energy Assistance, Employment & Empowerment and new this year at the Shelter. Translation services are available to other programs as needed by any one of these staff.
- Outcome 3:A Annual Food Drive (TVCCA)

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Outcome 3:B AHEC (TVCCA)

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Community Action Goal 3 (Community) – *Low-Income People Own a Stake in their Community*

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| Goal 3 – Low-Income People Own a Stake in Their Community | Efforts Maintained from Previous Reporting Period. | Efforts That are New this Reporting Period. | People Participating in the Activity | \$ Value of Outcome | \$ ROI |
| 1. Low-Income People Participate in Formal Community Organizations, Government, Boards or Councils that Provide Input to Decision-Making and Policy Setting Through CAA Efforts. 2. Low-Income People Participate in Advocacy Activities. 3. Low-Income People Participate in Social or Volunteer Activities. 4. Low-Income People Own Businesses or Homes in Their Communities. | | | | | |
| Outcomes with Indicators | Number of Units | Number of Units | Number of Low-Income People | | |
| 1) Low-Income People Participate in Formal Community Organizations, Government, Boards or Councils that Provide Input to Decision-Making and Policy Setting Through CAA Efforts. | | | | | |
| a) Low-income people serve on the CAA Board of Directors. | 7 | 1 | 49 | | |
| b) Low-income people serve on Head Start Policy Councils. | 5 | 1 | 117 | | |
| c) Low-income people serve on Family Center/ Parent Councils. | 21 | 57 | 881 | | |
| d) Low-income people serve on senior citizen councils. | 3 | 5 | 49 | | |
| e) Low-income people serve on school boards. | | 1 | 1 | | |
| f) Low-income people serve on housing tenant groups. | 1 | 18 | 85 | | |
| g) Low-income people serve on non-profit agency and/or community organization boards. | 3 | 10 | 42 | | |
| h) Low-income people serve on other local governmental Boards and Commissions (such as Planning and Zoning, Economic Development, Enterprise Zones, etc.). | | 3 | 19 | | |
| i) Other; please provide description in the Narrative Comments. | 1 | | 10 | | |
| 2) Low-Income People Participate in Advocacy Activities. | | | | | |
| a) Low-income people attend meetings of governmental policy makers and make their views known. | 18 | 11 | 241 | | |
| b) Low-income people participate in the establishment/maintenance of “grass-roots”/community led organizations. | 17 | 20 | 313 | | |

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| Outcomes with Indicators | Number of Units | Number of Units | Number of Low-Income People | | |
| 3) Low-Income People Participate in Social or Volunteer Activities. | | | | | |
| a) Low-income people participate in recreational, cultural, or socialization activities. | 30 | 32 | 11,206 | | |
| b) Low-income people volunteer their services to help others through community agencies or community-oriented activities. | 19 | 41 | 6,829 | | |
| c) Low-income seniors volunteer their services to help others through community-oriented programs. | 42 | 25 | 1,322 | | |
| d) Other; please provide description in Narrative Comments. | | | | | |
| 4) Low-Income People Own Businesses or Homes in Their Communities. | | | | | |
| a) Business ownership increased from previous period. | 2 | 10 | 11 | | |
| b) Home ownership increased from previous period. | 4 | 15 | 43 | | |
| c) Other; please provide description in the Narrative Comments. | | | | | |

Narrative Comments:

Outcome 1: I CAANH worked closely with the Farnam Courts Tenant Residents Council to open a Community Center. (CAA-NH)

Outcome 2: C Other CAANH sponsored a Rally Against Poverty in August, 2004, attended by approximately 200 people. (CAA-NH)